

Economic Programs Meeting Minutes
January 11, 2017

Chairs: Trish Baker & Cathy Lytch

Absent: Nancy Coston

Members Present: Chris Dobbins (Gaston), Will Wakefield (Caldwell), Monica Price (Sampson), Antonia Pedioza (Wake), Laurie P (Hyde), Sonya Toman (Beaufort) & Melanie Corprew (Dare)

DCDEE Elizabeth Everett

- Reported that there will be repots in NC Fast on spending co-efficient and turn around
- Reversions & Spending:
 - Department is aware that the 12-month eligibility and the 90-day transition policies are impacting spending
 - Memo was sent out last week to counties who had voluntary reversion and who received funds. The memo will be sent out again to all directors. The department will look at spending at the end of January and look again at possible revisions. Department asked that you contact them before terminating assistance. Please send a letter to Pam or Elizabeth.

NC FAST David Giovacchini/ Grace Lane/ Bill Orlando

- Daycare Update
 - There are 9 reports in Fast Help related to childcare. Please check the folder. There is a lot of good information in these reports.
 - The pilot childcare counties have converted over 70% of their data.
 - Counties are encouraged to complete and plan training so that staff are prepared for the transition into NC Fast. Training is wrapping up for phase 1 counties. Phase 2 counties should start registering and completing trainings. Counties are encouraged to look at Fast Help for data clean up reports – more information will be forthcoming. Current reports include: list of cases to be converted and provider/rate/service type missing information report. If you have not already, please review last week's communication regarding reaching out to providers who have not registered in NC Fast yet.
- NC Fast Enhancements:
 - Remedy on Demand – new way to submit tickets to the help desk. Will be rolled out to the pilot counties. This will be discussed further on the next county champion call.
 - Evidence Management Widget – this will assist with adding members to cases, address changes – more information to come
 - Secure Inbox – way for Medicaid recipients to view notices. Cases will need to be linked to an individual's email address. State is looking at options for connecting cases to emails and what needs to happen to ensure the appropriate person is making the request. Currently, client need to come into the office, show their ID before caseworker can link case to email address. Currently can only view 5097 and Health choice form. Other reports will be added over time. Pilot counties are: Wake, Forsyth, Buncombe, State is waiting on one more – anyone interested.
 - Energy Programs – energy letter will come out later this week. Pilot counties will be contacted next week to start preparing to move forward with Energy programs in NC

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Fast. Training will be virtual, however counties can request in person training if able to send staff to Raleigh.

DAAS Chris Urso

- There is a group that continues to discuss moving the SA payment from the beginning of the month to the end of the month. There was a planning meeting scheduled for 1/8 that had to be held via conference call due to the weather.

DMA Carolyn McClanahan

- NEMT – been working with the 6 pilot counties. There will be three phases in addition to the pilot county. Working with counties to get claims paid. No complaints or problems reported thus far. Carolyn and team will be working with a group to update policy as there are many things in the NEMT manual that are DSS responsibility that will need to be transitioned over to CRSA. County phase assignment will be sent out soon. Trying to rollout by April 1st but will not move forward until any reported issues are worked out. NEMT changes only impacts vendor payments. No changes to any other payments: FR and NFR, vouchers, etc. It is critical to have good communication with vendors. How often will they upload their claims to NC Tracks, etc. There has been some confusion regarding NC Track rolls. Carolyn has agreed to send out more information for further clarification.
- NEMT Audit – 16 counties had 20 months of claims reviewed. The state is getting results and further review the noted errors. Counties who were cited with missing documentation have been able to provide it to the state. State will review all of the error cases. Will continue to provide update. Issues reported with shared ride methodology – can only charge for time that the recipient is on the bus/van etc.
- Timeliness Reports – report cards are available after the 5th workday of the month. Counties need to pass all 4 areas to meet requirement each month.
 - 20 counties have passed every month since July
 - 64 counties have passed at least one month
 - Working on developing weekly report card for counties.
 - Official results started January and will be reported in February.
 - Make sure that on cases that are denied on 45th day, that notice is sent manually and the box in NC Fast is checked – otherwise case will be late.
- Other Updates – Gov wants to expand Medicaid. No info yet to report. If expanded is could provide Medicaid to 600,000 residents. If it passes, could be in place as early as Jan 2018. CMS is excited the Gov wants to expand Medicaid.

DSS David Locklear

- DSNAP – still have outstanding DSNAP issues. Hope to have all issues resolved by end of January. There are 82 cases that have issues with replacement benefits. Hope to have issues resolved by the end of next week.

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- ABAWD – submitted updated request to NC Fast for reports: # of individuals impacted
- Timeliness Rates – 93.64% application timeliness but in compliance due to Upward Bound Methodology = 95%. Recertification timeliness = 87 % upward bound methodology does not apply. ON corrective actions. Need to improve to 95 %. How can we improve?
- Reallocation of Energy Funds – no discussion yet

Integrated Manual Update – committee discussed need to updated manual. Small workgroup will be developed to further discuss this issue.